

### **AirMoji™ Warranty**

MojiLife warrants to the original purchaser that the product(s) purchased will be free from defects in workmanship and materials, for ONE YEAR from the date of purchase. This Limited Manufacturer's Warranty covers any defects in workmanship or materials under normal use during the warranty period. Returned product(s) must be accompanied by proof of purchase. Acceptable proof of purchase would be the receipt from the purchase or a copy of a paid invoice. All returns must also include a Return Merchandise Authorization form which can be obtained from MojiLife Corporate Office by calling 1-844-446-6654.

#### **EXCLUSIONS:**

The warranty does not apply in the event of misuse or abuse of product(s) or as a result of unauthorized alterations or repairs. The warranty is void if the product(s) is disassembled or altered in any way or used in a manner contrary to instructions as outlined in the user manual.

### **REFUND AND EXCHANGE POLICY**

MojiLife will exchange products if the returned products were received by the purchaser in damaged condition. You must contact a MojiLife distributor services representative at 1.844.446.6654 (1.844. 4GO.MOJI) to notify them of the discrepancy or damage within five (5) business days of receipt of the order. MojiLife will provide you with a RETURN MERCHANDISE AUTHORIZATION form that you must include in the return shipment box. Approved products must be returned within seven (7) business days after receiving the return authorization approval. Failure to notify MojiLife of the damage within five (5) business days will forfeit your right to request a replacement. Damaged products will be replaced when possible. However, when an exchange is not feasible, for whatever reason, MojiLife reserves the right to issue a credit for the amount of the exchanged products.

MojiLife will exchange products if the returned products received by the purchaser were incorrectly sent. You must contact a MojiLife distributor services representative at 1.844.446.6654 (1.844. 4GO.MOJI) to notify them of the discrepancy within five (5) business days of receipt of the order. MojiLife will provide you with a RETURN MERCHANDISE AUTHORIZATION form that you must include in the return shipment box. Approved products must be returned within seven (7) business days after receiving the return authorization approval. Failure to notify MojiLife of the damage or discrepancy within five (5) business days will forfeit your right to request a correction or replacement. Damaged products will be replaced when possible. However, when an exchange is not feasible, for whatever reason, MojiLife reserves the right to issue a credit for the original amount paid for products.

Any return credit authorization is subject to receipt and inspection of all returned items. Damaged or non-re-saleable items will be deducted at retail value from the return credit.

#### **Restocking Fee**

In instances where new, unused product(S) are authorized for return, MojiLife reserves the right to charge a 10% restocking fee. This fee is based on the subtotal of the original sale. Shipping costs are non-refundable.

#### **Lost or Stolen Packages**

MojiLife is not responsible for lost or stolen packages. Once the package leaves our facility it is a "buyer prepare" situation. Safeguard deliveries by a) ensuring someone will be home when a package is delivered, b) using a secure address (like a FedEx store/Mailboxes etc.), or c) insuring a package/following up with the delivery service. As soon as a package leaves the MojiLife warehouse, its safe delivery is the responsibility of the carrier and recipient. Recipient, distributor or customer is responsible to provide a safe and secure place for delivery as to avoid theft from a delivery box or delivery door area.